

Cheshire East Council

Cabinet

Date of Meeting:	5 th December 2017
Report of:	Mark Palethorpe: Acting Executive Director of People
Subject/Title:	Respite Review and Re-commissioning
Portfolio Holder:	Cllr Janet Clowes, Adult Social Care and Integration

1. Report Summary

- 1.1 Officers have embarked on a journey of engagement and co-production with our residents and people who use respite services. Officers are aiming to co-design the current respite offer in relation to efficiency and effectiveness, leading to the future offer and recommissioning of respite care. The purpose of this report is to ask Cabinet to endorse the development of a new model as the basis to recommission respite care. The commissioning question we have posed is;

“How can Cheshire East Council commission short term, person centred opportunities that meet the social, emotional and physical needs of our residents, improving outcomes for individuals and families whilst offering choice, quality and value for money?”

2. Recommendations

It is recommended that

- 2.1 Cabinet notes the outcomes of the work to date and approves the new model as the basis for provision of respite care.
- 2.2 Authority be delegated to the Executive Director of People in consultation with the Portfolio Holder for Adult Social Care and Integration following the prescribed procurement process to:
- 2.2.1 award contract/s to suppliers; and
 - 2.2.2 that the Acting Director of Legal Services enters into contracts with the successful suppliers; and
 - 2.2.3 agree that further work be progressed by the Executive Director of People on more diverse opportunities for Respite.

3 Reasons for Recommendations

- 3.1** The aspiration is that Cheshire East is able to develop models of innovative, creative practice and solutions offering alternatives to traditional models of respite care. This will provide carers in Cheshire East with increased choice and flexibility for respite services which meets needs and aspirations.
- 3.2** There is strong evidence that individuals, older people, learning disability, physical disability, mental health, autism and dementia are using their personal budgets for respite in a variety of settings, for example:
- Shared Lives
 - Extra Care Housing
 - Guest House and Supported Holidays
 - Home Based Sit In Service
 - Holidays with Support

4 Other Options Considered

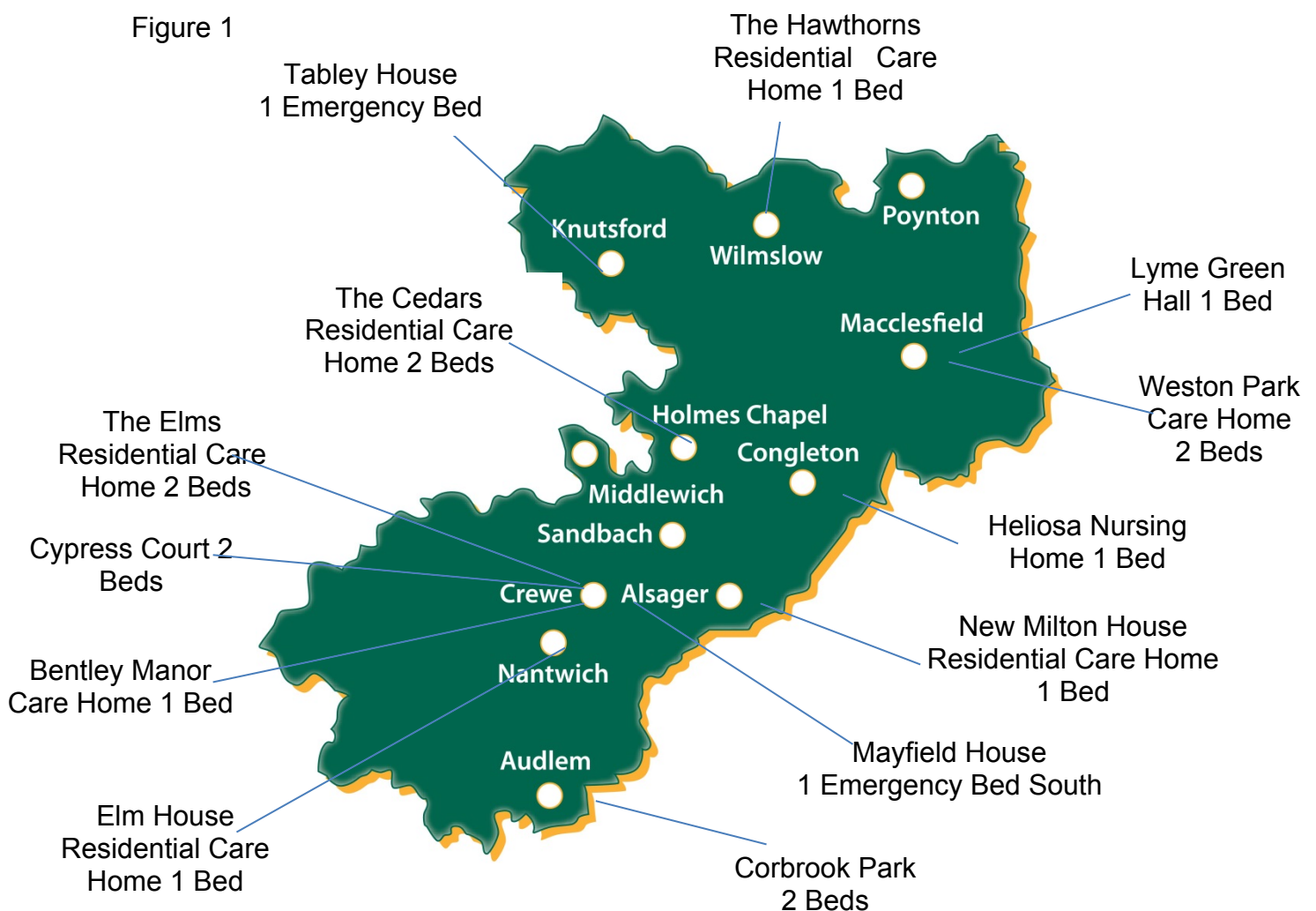
- 4.1** If the Council did not recommission the service and continued to deliver the service in the same traditional way, the service would not achieve the identified outcomes for the Carer and the person that they care for in terms of more choice, flexibility and independence

5 Background/Chronology

- 5.1** Cheshire East Council faces a significant financial challenge. A combination of reductions in the grant we receive from central government, alongside increasing demands on our services, and increased costs through inflation. Therefore every service must provide maximum value for the Council and its service users.
- 5.2** Offering a range of carer respite and cared for opportunities will support the health and social care objectives of supporting our most vulnerable residents, whilst enabling others to support themselves and lead a prosperous and healthy life.
- 5.3** Carers, the cared for, stakeholders and providers within Cheshire East, have been involved in a programme of engagement:
- Establish the “as is” picture; considering usage and quality of respite;
 - Consider whether the current offer is flexible, effective, aligned to evidenced needs and best value;
 - Explore alternative models of support;
 - Make recommendations regarding a set of more flexible opportunities as an alternative to the current block contract for respite beds offer;

- Explore residents' perception of the title "respite" and consider alternative suggestions for renaming the offer to reflect more innovative and creative options.
- 5.4** A pre-consultation process has been undertaken with people who use Respite Care Services in Cheshire East.
- 5.5** In November 2015 Cheshire East Council moved away from an in-house based carer respite provision for older people and commissioned a group of external providers, as outlined in the map below (Figure 1).
- 5.6** This was intended to enable carers to access respite in a variety of geographical locations. However, there are issues with low occupancy, and as the system operates on a block contract, it means that some pre-purchased beds have remained unoccupied and the Authority is responsible for paying for these beds.
- 5.7** The map shows where the block booked respite beds were available to across the Cheshire East area;

Figure 1



5.8 There are two internal Cheshire East services that currently offer respite;

- Lincoln House – Learning Disabilities – 4 Placements
- Warwick Mews – Learning Disabilities – 4 Placements

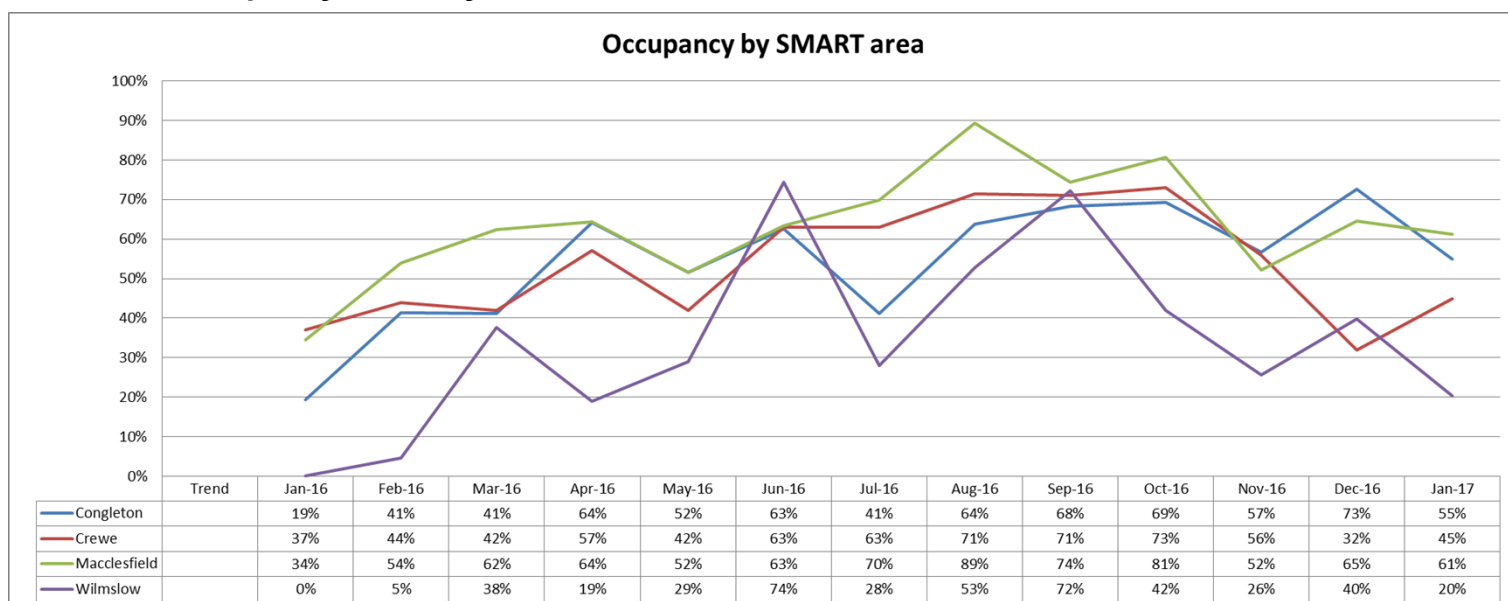


5.9 There were 18 respite beds across the Borough, including two emergency respite beds. Data shows that during a 6 month period, commencing April 2017, the overall occupancy of pre-booked beds was as follows:

- 53% April
- 63% May
- 63% June
- 69% July
- 75% August
- 79% September

Under occupancy was evidenced in each of the Homes across the Borough.

Occupancy levels by SMART area



5.10 Due to quality issues as identified by Care Quality Commission and the Quality Team at Cheshire East Council, and the under occupancy of some respite beds across Cheshire East, notice will be given to a number of contracts from 18 beds, resulting in 10 respite beds remaining from January 2018. The remaining 10 beds will continue to provide geographical coverage across the Borough.

5.11 The 2011 Census has shown that in Cheshire East there are over 40,000 residents who are looking after, or giving support to family members, friends and neighbours because of a long term physical disability, mental ill health, disability or problem relating to old age:

- 3,389 of those were carers aged 65+ caring for someone for 50+ hours per week.
- Over 12,000 residents aged 50-64 said they cared for someone for between 1-19 hours per week.
- Nearly 1500 residents aged 16 to 24 identified themselves as a carer.
- There are an increased number of young carers in Cheshire East.
- Across the borough, the overall numbers of carers are fairly consistent; however, there are some marginally higher areas, namely Knutsford, Macclesfield, Sandbach and Alsager, due to a growing older population.
- The number of full Carer Assessments recorded on Liquid Logic (on the carer's record) between 01/08/2016 and 31/07/2017 is 1069.
- Research has already taken place to explore alternative options around the respite offer.

5.12 Carers, their cared for and stakeholders will be engaged to co-produce the new model of respite care in Cheshire East.

5.13 Commissioners will work with Procurement to explore a range of options for commissioning a new model which delivers a range of respite services.

5.14 The proposed timeline is as follows:

Action	Milestone
Pre-consultation process	November 2017
Cabinet Decision	December 2017
Tender goes out on to CHEST (Procurement)	January 2018
Existing contracts cease/extended to cover transition period	September 2018
New services begin	October 2018

6 Wards Affected and Local Ward Members

6.1 All wards will be affected.

7 Implications of Recommendation

7.1 Policy Implications

7.1.1 This report is in line with the requirements under the Care Act 2014.

7.2 Legal Implications

7.2.1 The aggregate value of the care at home provision is such that these services must be procured in accordance with the Public Contracts Regulations 2015 and in compliance with the Council's Finance and Contract Procedure Rules. This will require a fully OJEU compliant procurement exercise. The Service is engaging with Legal Services and the Council's Corporate Procurement Team in this process.

7.2.2 The proposed model is a change to the way services are currently provided and commissioners have engaged with stakeholders including service users to co-produce the service specification. Under the Equality Act 2010, the Council is required to identify the impacts of any decisions, policies etc. on certain protected groups to ensure equality is promoted, and inequality minimised.

7.2.3 The impact of TUPE on existing provision will need to be considered during the course of the procurement process.

7.3 Financial Implications

7.3.1 The current total projected annual spend for 18 beds in Cheshire East is £539,585.

7.3.2 The projected spend for 10 commissioned beds in Cheshire East is £352,681.68.

7.3.3 The final proposal is to commission multiple options for respite provision.

7.4 Equality Implications

7.4.1 In making the decision to re-commission respite care and move to a system of more local and personalised respite care services Cheshire East Council has had due regard to the Public Sector Equality Duty as set out at S149 of the Equality Act 2010. Equality Impact Assessment has been carried out and will be updated as part of the commissioning process.

7.5 Rural Community Implications

7.5.1 The recommissioning of Respite Care services aims to:

- Support people to have a more localised offer of respite support
- not have to travel as far
- provide opportunities for the local community to set up their own specific groups e.g. Friendship Groups, self-help groups (support via the Local Area co-ordinators).
- provide opportunity to work with partnerships and community team connected communities project)

7.6 Human Resources Implications

7.6.1 Whilst the proposals do not envisage any HR implications for the Council, TUPE may apply to existing care at home providers.

7.7 Health and Wellbeing Implications

7.7.1 A more varied respite offer has the potential both to reduce social isolation and loneliness as well as to improve the mental wellbeing of people accessing services because it will be more tailored to their needs.

7.8 Implications for Children and Young People

7.8 1 The proposal will ensure that Adult Social Care is meeting its duties under the Care Act to support families with Children.

7.8.2 The proposal will offer an improved pathway for young people transitioning from Children's Services to Adults Social Care.

7.9 Overview and Scrutiny Implications

7.9.1 The paper has been to Overview and Scrutiny and any notes actioned.

7.10 Other Implications

7.10.1 None

8. Risk Management

8.1 Transition arrangements will ensure that there is no gap in the provision of respite care across Cheshire East.

8.2 The respite offer will be co-produced with local people to meet local needs and outcomes.

8.3 Clear communications with Carers and stakeholders of the new respite offer in Cheshire East.

9. Access to Information/Bibliography

9.1 2011 Census, Live Well Cheshire East Commissioning Plan 2017, Joint Strategic Needs Assessment, Market Position Statement 2017.

10. Contact Information

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